

To: Maryland Public Behavioral Health Providers

Date: November 20, 2019

Re: Reprocessing Plan for Outstanding Psychiatric Rehabilitation Program (PRP) Reconciliation

Note: Please ensure that appropriate staff members in your organization are informed of the contents of this transmittal

All providers must reconcile any outstanding PRP claims **before December 31, 2019, in the manner outlined below.** Beginning November 30, 2019, payments will be retracted for all claims for which the corresponding encounter data has not been submitted within 30 days of the H2018 claim. To avoid this retraction, providers must submit all encounter data by **November 30, 2019** for dates of service paid prior to October 2019. **Failure to submit clean claims by November 30 will result in automatic retraction of payments not supported by service data.** All providers with unreconciled claims have received outreach from Beacon prior to this notice, therefore further delays are not permitted.

A similar process will be followed in December and January as shown in the table below, with all claims submitted in December requiring submission of H2016 encounters by January 30, 2020. As has been the practice up to this point, Linda Garrington of Beacon Health Options will email providers to request supporting data or to facilitate the retraction.

| Date H2018 payment claims submitted for any service in prior 12 months | Date H2016 to be submitted to avoid retraction |
|--|--|
| October | Nov 30, 2019 |
| November | Dec 30, 2019 |
| December** | Jan 30, 2020 |

****NOTE:** *In December, providers are strongly encouraged to submit any outstanding H2018 claims with H2016 support as early as possible to minimize payment delays resulting from the ASO transition.*

As shared in the recent Transmittal (PT 14-20 Psychiatric Rehabilitation Program Transmittal No. 02 dated November 18, 2019), PRP claims will be processed differently under the new ASO, Optum Maryland, which will be responsible for administering Maryland's Public Behavioral Health System beginning January 1, 2020.

Previously, some providers were paid on H2018 claims submitted without sufficient supporting H2016 encounter data. To prepare for the incoming vendor, and minimize the transition complexity, Beacon Health Options must reconcile all existing PRP service data from 2019 to ensure that all paid monthly claims (H2018) are supported by the appropriate amount of H2016 service data. This requires that all outstanding H2016 data must be submitted immediately for all paid H2018 claims. Beginning in January 2020, a new policy will be in effect which requires that all service data (H2016) be submitted *prior* to submission of H2018 payment claims.

Important Additional Information:

Provider training: Starting December 2, 2019, web-based provider training sessions on authorization and claims submission will be held on different dates and times. You must register for the sessions on the website. The training sessions will be posted online (site location TBD) after they are conducted.

Update your information: The Optum Portal information is based on the Medicaid Provider File. Providers should validate that your provider file in Medicaid (through ePrep) has all the current information including your “Pay To” address (remit to) so that checks will be mailed to the correct location.

More information: We will share additional information as it is available, including FAQs revised weekly. You can access the latest information and FAQs on the MDH BHASO transition website: <https://mmcp.health.maryland.gov/Pages/Administrative-Service-Organization-Transition-Information-.aspx>.

Questions? Please continue to direct transition-related questions related to: mdh.bhasotransition@maryland.gov